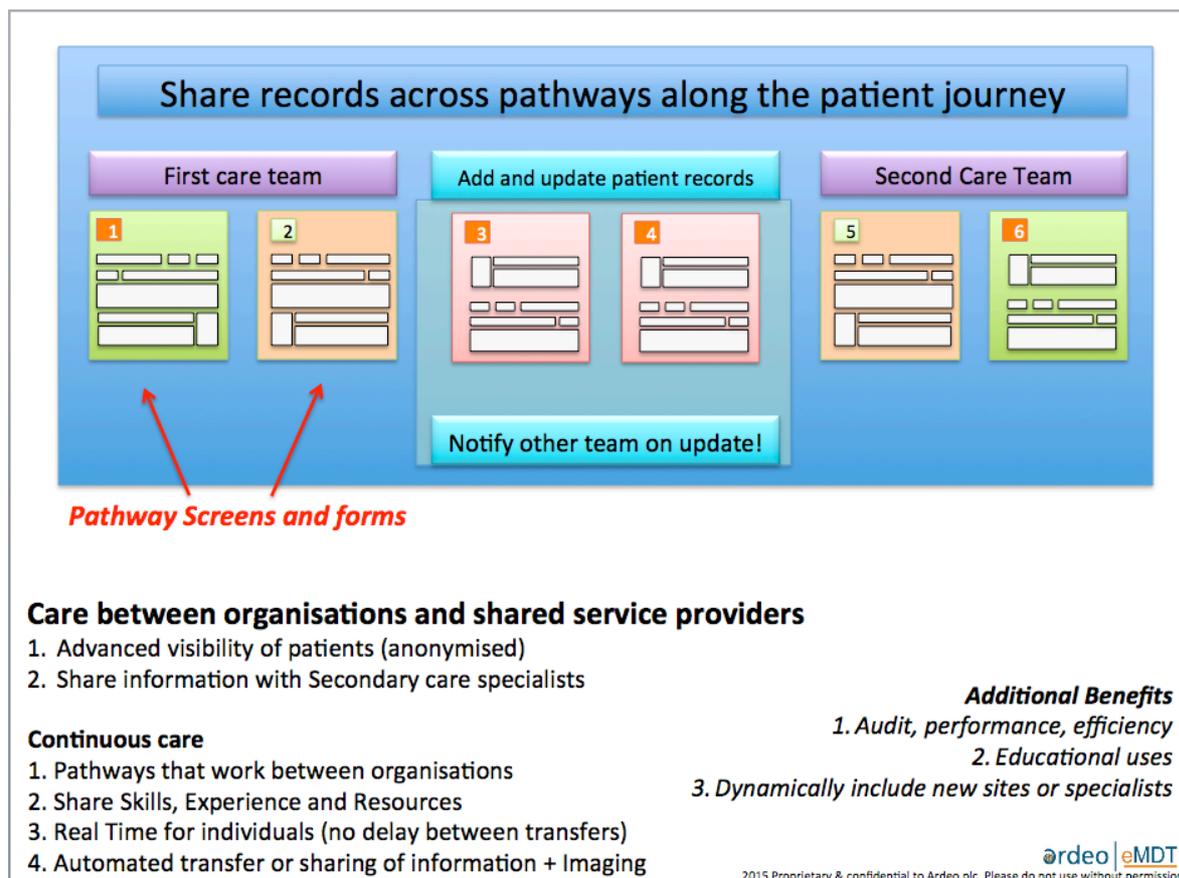


## Hampshire Healthcare Foundation Trust Shared Patient Record and Integrated Referral Service

HHFT's Liver Referral Service is a network of healthcare organisations and professionals that partner to provide a shared integrated care service for the treatment of liver diseases. Basingstoke hospital forms the hub of the service, which was setup in 2011 by the liver team. It is used by approximately ten hospitals across the south of England to securely share patient records for assessment, second opinion and referral for treatment.

HHFT's integrated care service enables MDTs between organisations to coordinate their effort to reduce operational costs and times while raising the quality and effectiveness of treatment. The service allows all care providers in the community to coordinate and track the treatment provided by partners throughout the pathway. The system automatically collates and transfers reports and PACS images between organisations as part of the referral pathway.

Care workers between organisations are able to access relevant information about his or her patient throughout the patient journey. They use the service to update the shared record, notify and provide the next specialist or key worker with all relevant information to provide a high quality service.



Clinicians using this service can reassure their patients that the treatment they will receive between organisations will be seamless because all specialists are using the same case notes to make treatment decisions. Every patient is confident that they will experience a higher quality of treatment whenever a new specialist is included in the pathway.

As a regional centre for coordinating treatment HHFT achieves the across the region:

- ⌘ The facility to enable any specialist on N3 to refer patients (with notes, documents, images and results) into a specific MDT or clinical team within the hospital and then be included throughout the pathway.
- ⌘ Give clinicians or teams who receive tertiary referrals the ability to refer the patient to colleagues within their hospital and track the progress made until the patient is returned to their part of the pathway.
- ⌘ Enable clinicians and MDTs to refer patients to professionals at other hospitals to share expertise and resources
- ⌘ Collaborate with private healthcare providers to improve efficiency by using external services for imaging, radiology, chemotherapy, pathology and results reporting
- ⌘ Improve the process of referring patients to other Trusts or primary clinicians in a coordinated process.
- ⌘ Enable key workers to track progress, review notes and communicate with each other about so that they are better prepared 'before' they are required to act.
- ⌘ The ability to collate data from different care providers in real time to produce reports for audit and performance for network wide activity and for national submission.
- ⌘ Facilitate network wide MDT meetings by creating summaries of each patient record; inviting attendees; capturing the information discussed and recording the decision to treat given at the weekly MDT meeting held at Basingstoke.
- ⌘ The system enables workers at Basingstoke to send official responses to the referrer at remote sites so that they can provide the next stage treatment.
- ⌘ Track the actions taken during the pathway and monitor the time taken so that notifications can be sent to staff when new information is available and senior managers are made aware when a delay is identified.
- ⌘ Within the hospital the same system is used operationally to record information and coordinate treatment throughout the pathway.